

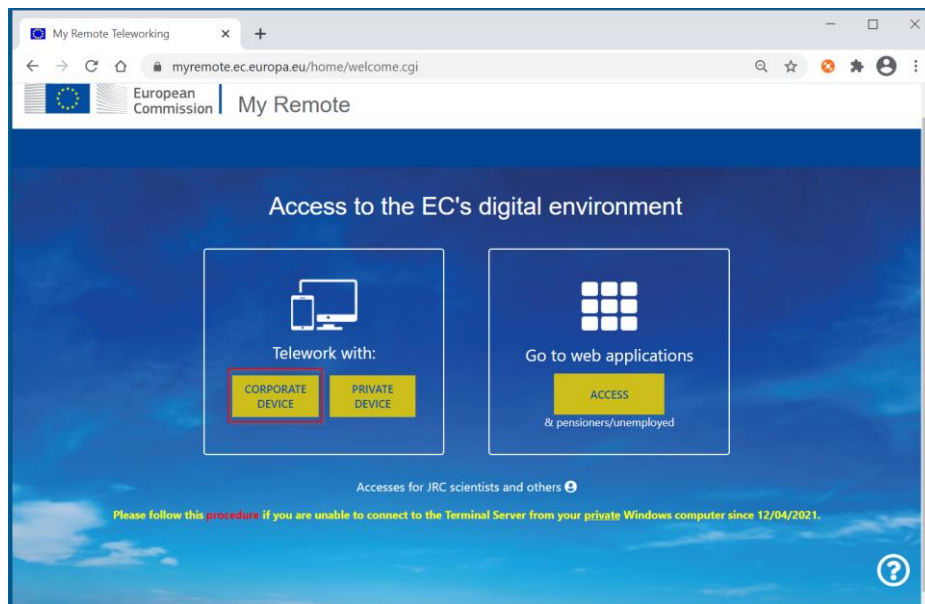
Access to MyRemote from a corporate device without a SECEM certificate

Pre requisites

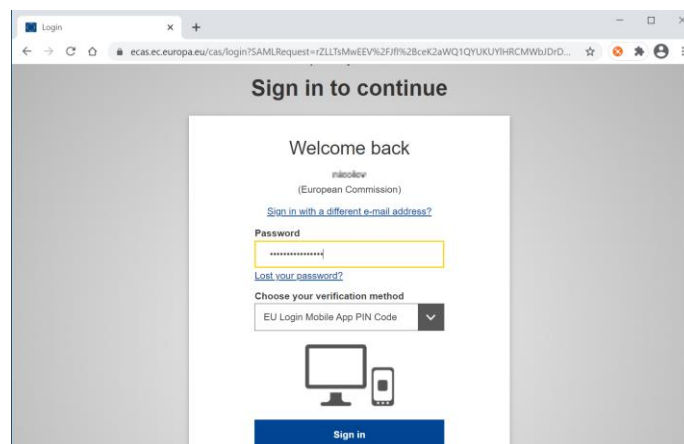
Logoff and logon from the NET1 Windows session.

First connection

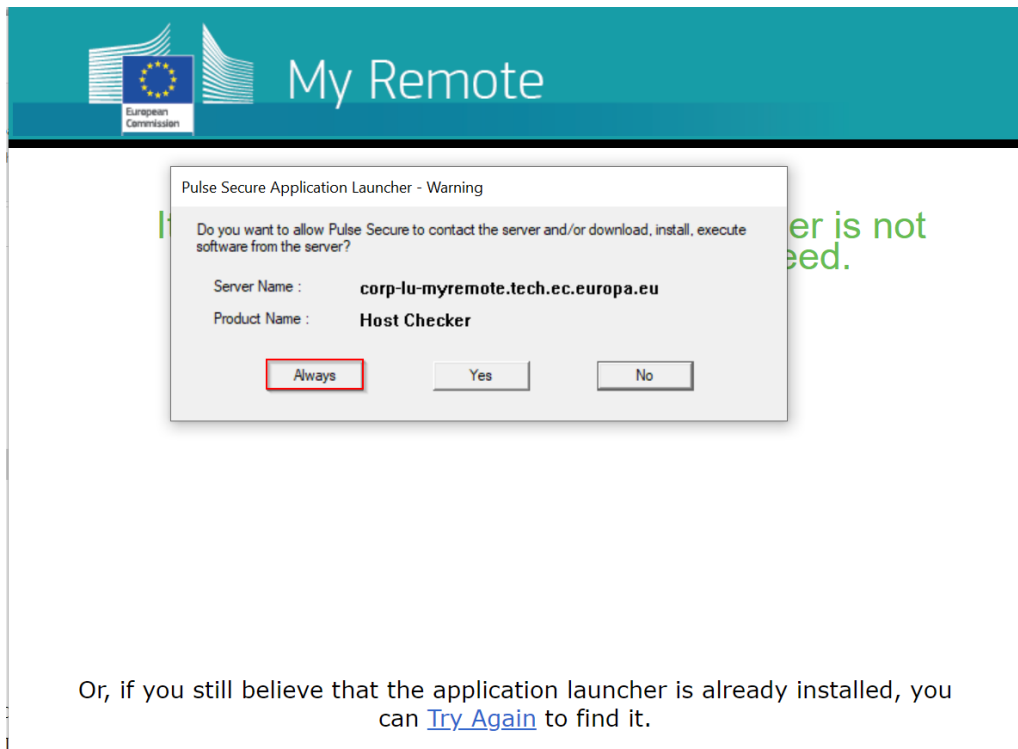
Connect to <https://myremote.ec.europa.eu> and click on "Corporate device"



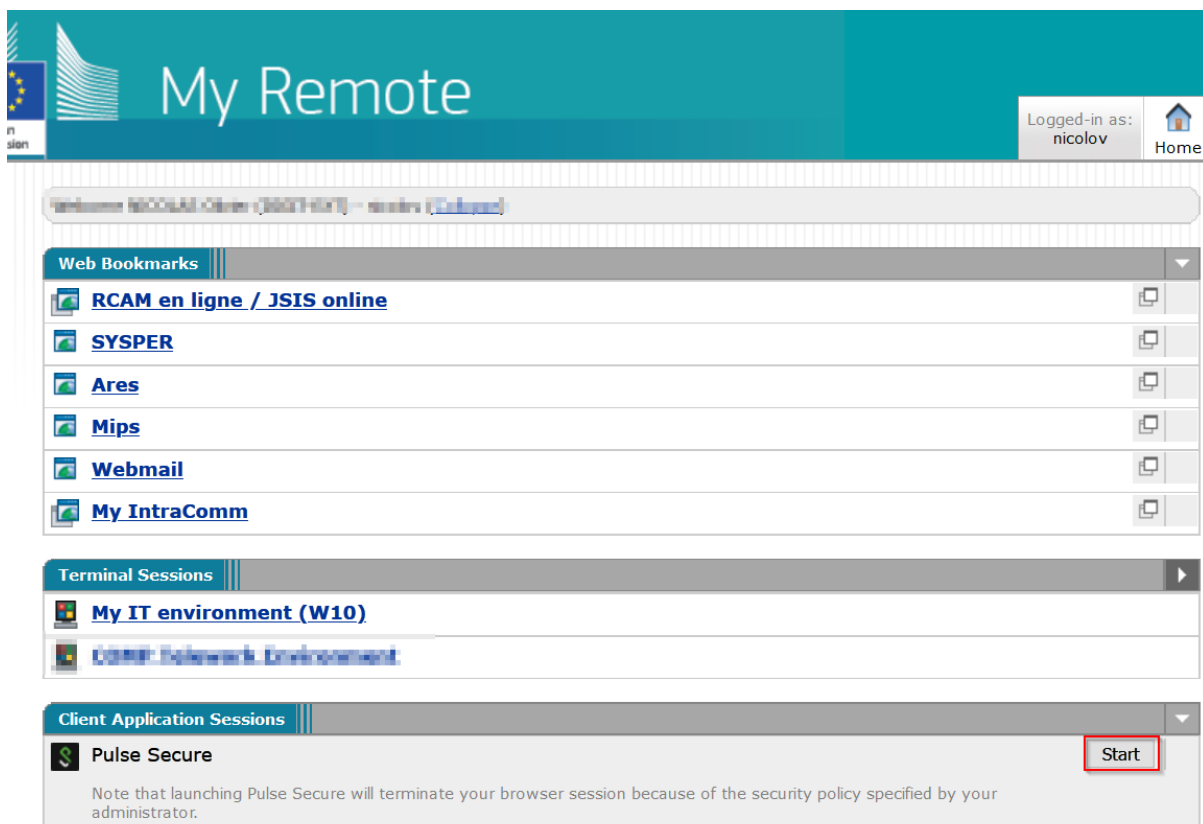
Use EULOGIN credentials to authenticate



Download and install components

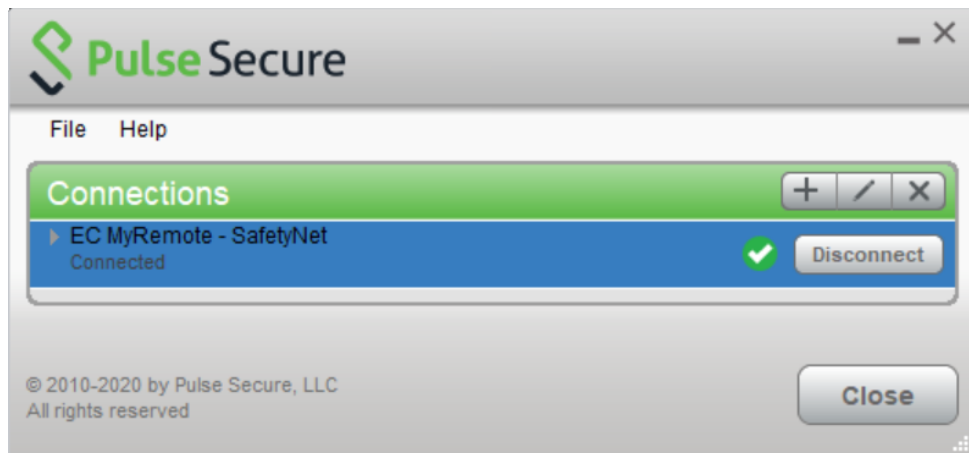


After successful authentication, a connection is added to the PulseSecure client.

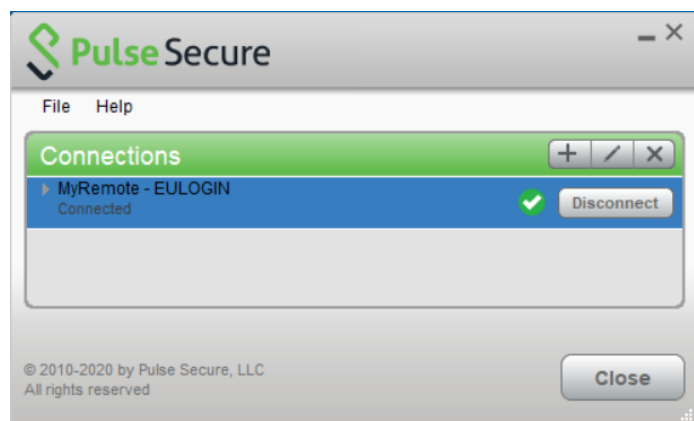


Click on the "Pulse Secure" "Start" link

A new connection will start automatically and request EULOGIN credentials in a PulseSecure window.



If an upgrade prompt is displayed it can be cancelled.

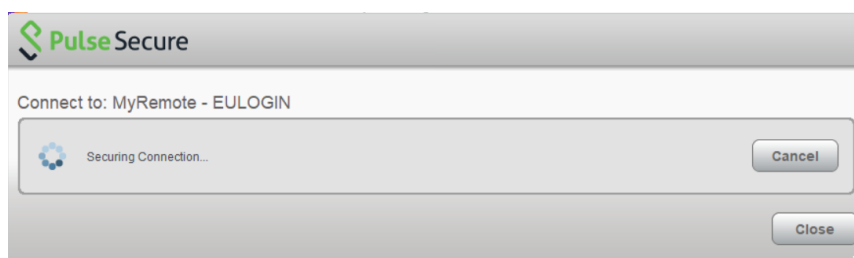
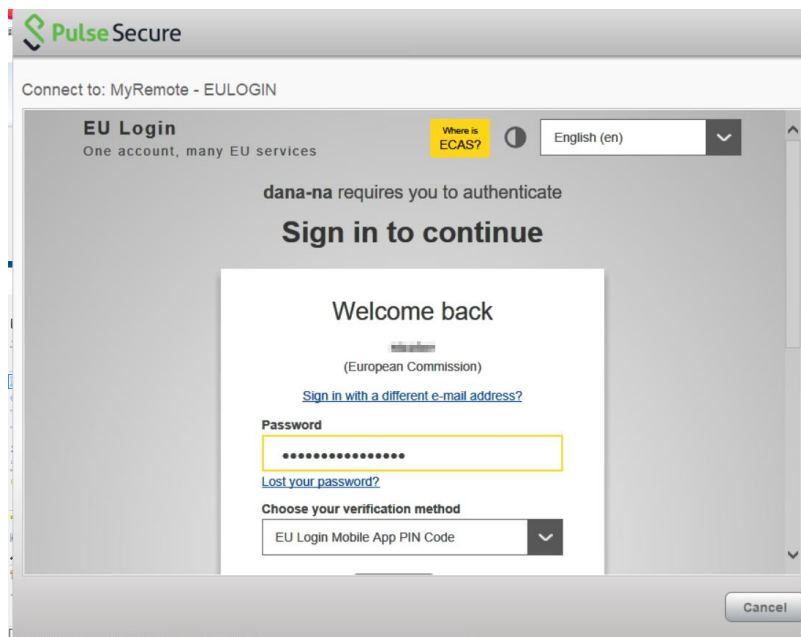
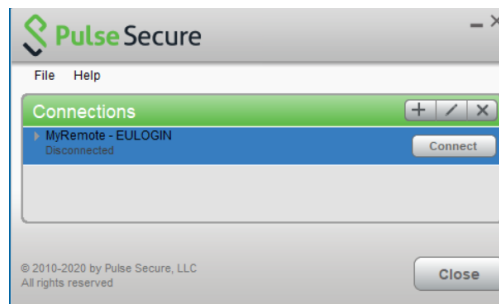
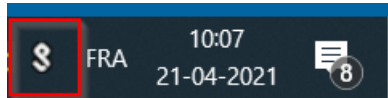


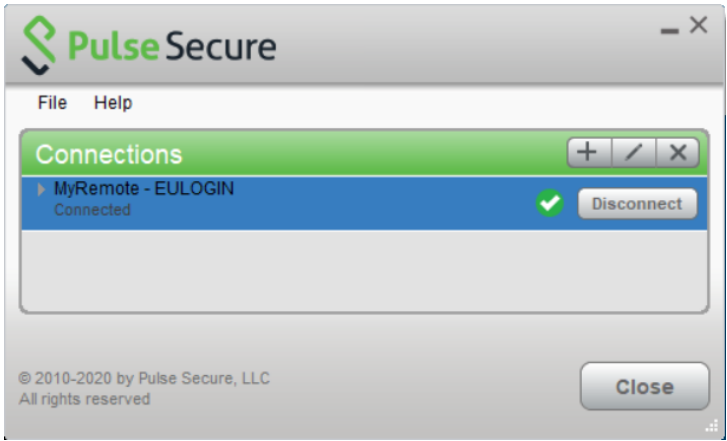
Connections from the PulseSecure client

After the configuration of the Pulse Secure client, there is no need to start the connection from the browser any more.

The connection starts automatically but can be started manually if needed.

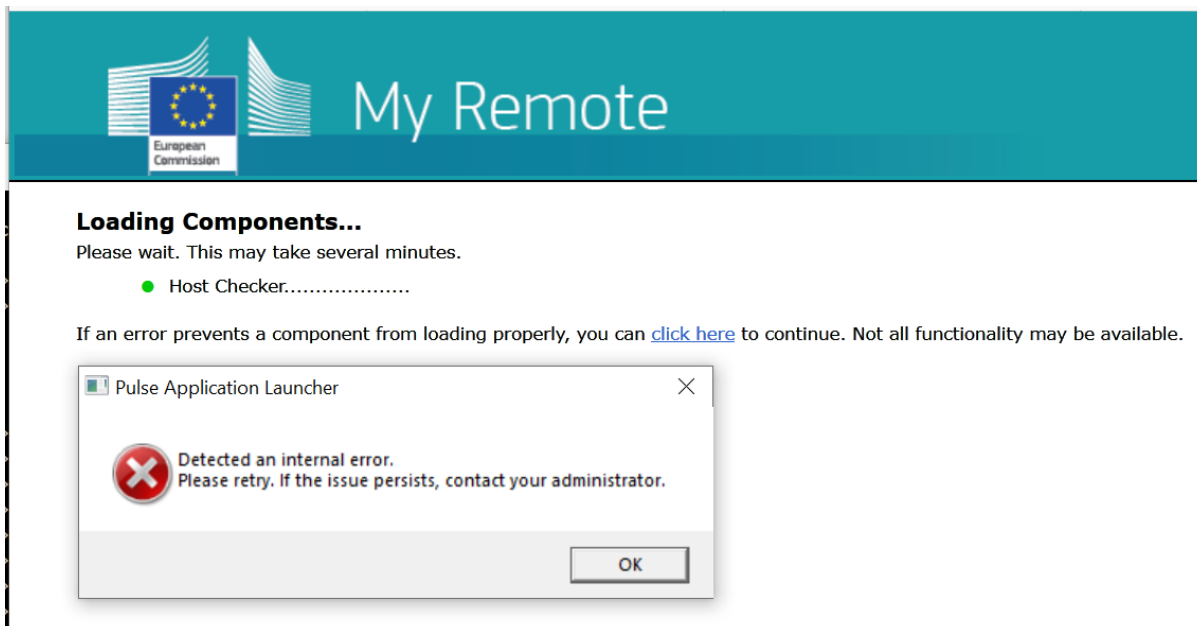
Go to the system tray, open the “PulseSecure”





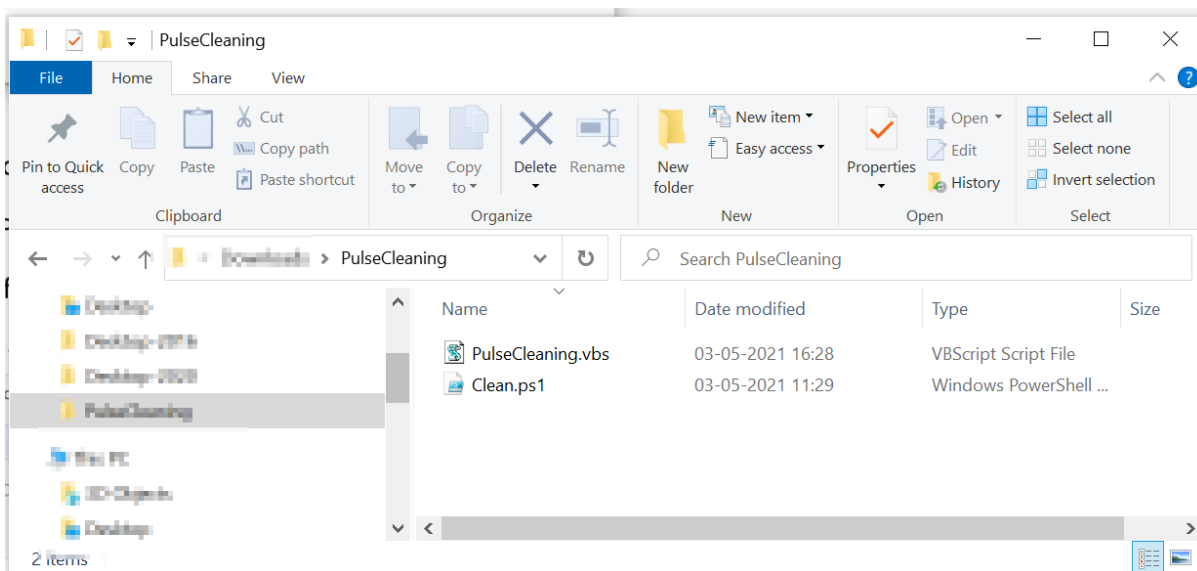
Known issues

Detected an internal error



If logoff/logon does not fix the issue, browse to `C:\Program Files\Common Files\PulseCleaning\` and double click on `PulseCleaning.vbs`

The logoff and logon form the NET1 Windows session and connect again to <https://myremote.ec.europa.eu>



PulseSecure client launch Internet Explorer instead of the embedded browser

PulseSecure client must be upgraded to version 9.1.10