Access to MyRemote from a corporate device without a SECEM certificate

First connection

Connect to https://myremote.ec.europa.eu and click on "Corporate device"

My Remote Teleworking × +			-		×
← → C △ ● myremote.ec.europa.eu/home/welcome.cgi	Q	☆	0	* 8) :
European Commission My Remote					-
Access to the EC's digital environment Image: Correct of the tech state Telework with: DEVICE PRIVATE DEVICE DEVICE					
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Use EULOGIN credentials to authenticate

Sign in to continue		
Welcome back		
nicolev		
(European Commission)		
Sign in with a different e-mail address?		
Lost your password?		
Choose your verification method		
EU Login Mobile App PIN Code 🗸		

Download and install components



After successful authentication, a connection is added to the PulseSecure client

European Commission	My Remote	Logged-in as: nicolov	forme	Preferences	Sign Out	^
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	Pulse Secure	Sta	irt		
	Note that launching Pulse Secure will terminate your browser session because of the security policy specified administrator.	d by your			
	HTML5 Access Sessions		•		
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File Help	
Connections	+ / ×
MyRemote - EULOGIN Connecting	Cancel
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© 2010-2020 by Pulse Secure, LLC All rights reserved	Close

A new connection will start automatically and request EULOGIN credentials in a PulseSecure window.

S Pulse Secure		
Connect to: MyRemote - EL	LOGIN	
EU Login One account, many	EU services ECAS? C English (en)	
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	Sign in to continue	
	Welcome back Curopean Commission Curopean Commission Sign in with a different e-mail address? Password Cost your password? Choose your verification method EU Login Mobile App PIN Code	
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If a session is already running, click on "Connect"



If an upgrade prompt is displayed it can be cancelled.



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MyRemote - EULOGIN Connected	Disconnect
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Connections from the PulseSecure client

To establish a remote access to EC network after the initial connection from the browser.

Go to the system tray, open the "PulseSecure"



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	Sign in to continue	
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S Pulse Secure	
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Securing Connection	Cancel
	Close



Known issues

Installation of components failed during the web connection

Follow the procedure described in https://myremote.ec.europa.eu/home/doc/uninstall.pdf

PulseSecure client launch Internet Explorer instead of the embedded browser

PulseSecure client must be upgraded to version 9.1.10